

FOREWORD

The perception that E-Governance improves public service delivery in cost effective ways, has encouraged governments to make substantial investments in this area, a trend which is also to be seen in India. E-Governance is no longer confined to research laboratories and conference halls. Today there are a good number of E-Government initiatives at all tiers of government whether it be central, state, district, or rural. While a number of E-Government services are already functional, many others are under implementation. The experience gained through these E-Government projects, can provide useful guidance for the future. However, pooling and sharing of this valuable experience is by no means straightforward or easy. In this regard, this book makes an excellent contribution by bringing together papers which have addressed E-Governance in several country contexts, while covering the multiple tiers of government and diverse sectors of the economy.

I hope this book will prove useful to practitioners and researchers connected with Public Administration and E-Governance.

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