

E-Governance in Practice

Pooling and sharing of experiences with E-Governance implementation and outcomes is of great potential utility, but not so straightforward or easy.

E-Governance in Practice brings together E-Government experiences from diverse settings i.e. urban and rural, as well as from various sectoral contexts. The book should prove very useful to practitioners and researchers connected with Public Administration and E-Governance.

Amitabh Ojha is a senior civil servant with government of India and currently on study leave to Indian Institute of Technology Delhi for his doctoral studies. He has held various important positions on Indian Railways, in the areas of electrical engineering, information systems, and general administration. In addition, he has had tenures as a Second Secretary at High Commission of India, London and as a Director with Ministry of Development of North Eastern Region, New Delhi. Mr Ojha holds a bachelors in electrical engineering (with gold medal) and a masters in software engineering from M N National Institute of Technology, Allahabad, India. His current research interest is in the areas of e-government adoption, effect of e-government on citizens' trust in government agencies, and administrative reforms through e-government. His research has appeared or is forthcoming in *Transforming Government: People, Process and Policy* and in edited volumes of International Conference on E-Governance.



www.giftsociety.org

GIFT Publishing
Global Institute of Flexible System Management
B-51 (Basement), Sarvodaya Enclave
New Delhi - 110017

ISBN : 978-81-906294-5-4



E-Governance in Practice
Amitabh Ojha



E-Governance in Practice



Amitabh Ojha